

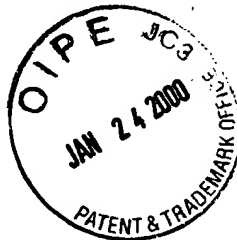
**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**  
(Attorney Docket No. 98RSS303)

In the Application of:  
Olaffson, et al.

Serial No.: 09/393,616

Filed: September 10, 1999

For: Modem On Hold



§ Group Art Unit: 2742

§ Examiner: Not Assigned

**CERTIFICATE OF MAILING**

Pursuant to 37 C.F.R. Sec.1.8, I hereby certify that this paper is being deposited with the United States Postal Service, as first class mail, in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, January 19, 2000.

  
Teresa A. Newby

**PRELIMINARY AMENDMENT**

Assistant Commissioner for Patents  
Washington, D.C. 20231

Dear Sir or Madam:

In regard to the above-identified patent application, the applicant respectfully requests that the following preliminary amendments be entered:

**In the Cross References To Related Applications Section:**

On page 2, please replace "Application Serial No. \_\_\_\_\_" with --Application Serial No. 09/394,018--.